ONLINE

COURSE

People Performance

🛗 Self-paced, online course

🙊 www.elevateb.com.au/cmllp



ACCM Points

CMAA Members & Affiliates attending will earn: **12 ACCM POINTS** for the successful completion of this course

This course can be taken on its own or as part of 12 courses that make up the **CMAA Leadership & Management Program** via the CMAA's online partner, elevateB.



Course Outline

Managing people or employees is the most important job that you will do as a club manager. You will need to understand and guide employees, so they are motivated, inspired, continually developing and attaining goals.

In this course, you will learn to be an effective manager by bringing out the best in people and making a great difference to the work-life of employees and your Club.

People Management is more than just providing clear expectations. It calls on you to coach, provide feedback, structure processes to produce outcomes and make the communication of information clear and result-based.

Course Delivery

This comprehensive course is delivered via an interactive, online platform providing the flexibility to study and learn at times that suits participants commitments and at a pace that suits their lifestyle.

Course material is comprised of readings, links, videos, activities and assessments (optional) in a comprehensive learning experience.



SCAN for course cost and details or visit www.elevateb.com.au/cmllp

Or contact elevateB directly (07) 3726 9598 0419 535 956 info@elevateb.com.au







CLUB MANAGERS' ASSOCIATION A USTRALIA Club Managers' Association Australia www.cmaa.asn.au OR contact 02 9746 4199 or training@cmaa.asn.au