



CLUB MANAGERS LEADERSHIP & MANAGEMENT PROGRAM

The Program

This 12 module program will provide you with the tools to successfully lead a team of club employees. Not only will you develop your own leadership and management skills, but you will also learn how to upskill your team and bring out their best.

Delivery Details

Written specifically for Club Managers, the program is delivered via an interactive online learning platform. It includes readings, links, videos, club specific learning activities and quizzes. Successfully complete the optional assessments and you will also be eligible for a Leadership & Management Diploma issued by Australis College (RTO 31518)*.

- ◇ Study when and where it suits you
- ◇ Access to highly experienced trainers/assessors
- ◇ Delivered in partnership with Australis College
- ◇ Satisfies the education component of the Active Certified Club Managers Award (ACCM).

Topics include:

- ◇ **Work Prioritisation**
Better manage your priorities/time to become a more effective and efficient manager. Includes subjects on Operational Planning and Budgeting.
- ◇ **Communication**
Learn the art of Communicating with Influence and applying Emotional Intelligence to enhance your dealings with others.
- ◇ **Leadership**
Team Effectiveness, Workplace Relationships and People Performance are all covered as individual subjects, along with Recruitment & Induction.
- ◇ **Work Environment**
Lead Quality Customer Service and learn how to engage in Continuous Improvement and develop Workplace Learning Environments.

For more details or to enrol:

www.elevateb.com.au
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Club Managers Association Australia in
partnership with Australis College
DEVELOPING CLUB LEADERS OF THE FUTURE

* Full enrolment terms and conditions are available on request from Australis College

