


IN PERSON

COURSE



# Leadership Management in Clubs

 1 day, in-person course

 [www.cmaa.asn.au](http://www.cmaa.asn.au)

## ACCM Points

CMAA Members & Affiliates

attending will earn:

**12 ACCM POINTS**

for the successful completion of this course



Lead and manage your team of club employees to be highly effective in their performance and output.

In today's fast-paced, highly competitive and ever-evolving environment, effective leadership is crucial for the success of clubs. The Leadership Management in Clubs course is designed to develop essential leadership skills and strategies needed to manage your club and develop your team with confidence and efficiency.

Undertaking this course, participants will explore key concepts of leadership, communication, team management, and decision-making, tailored specifically for the unique challenges faced by club managers of all levels.

### Course content includes:

- + Understanding the manager's mindset, leadership styles and being a role model.
- + Communicating with influence and how active listening, receiving feedback, and adapting communications can make a manager a better leader.
- + The Role of Emotional Intelligence and how motivation systems, adaptability and knowing feelings / reading emotions can improve your E.I.
- + What is critical verse creative thinking and how elements of both can help a manager to understand operational gaps and individual barriers in the workplace.
- + Improving workplace relationships – Learn what are the key drivers for better leadership, effective relationships and support of the team?
- + Understanding team effectiveness and the principles of the 'team task' and 'team approach', the roles in the team and the necessary stages of team development.

Whether you're an experienced manager, new to a management role or look after a departmental team within your club, this course will provide you with valuable insights and practical tools to enhance your leadership capabilities and drive your club to new heights.

CMAA Members

**\$500 + GST**

per person

Non-Members

**\$750 + GST**

per person

Management Level

Club Managers

Delivery Method

In Person

Department

IR & HR



CLUB MANAGERS'  
ASSOCIATION  
AUSTRALIA



**REGISTER TODAY**

[www.cmaa.asn.au](http://www.cmaa.asn.au)

OR contact 02 9746 4199 or [training@cmma.asn.au](mailto:training@cmma.asn.au)